

Minister of Public Safety and
Emergency Preparedness



Ministre de la Sécurité publique
et de la Protection civile

Ottawa, Canada K1A 0P8

NOV 27 2017



Mr. Alistair MacGregor, M.P.
Cowichan-Malahat-Langford
House of Commons
Ottawa, Ontario K1A 0A6

Dear Mr. MacGregor:

Thank you for your correspondence of October 6, 2017, on behalf of Canadians who have been impacted by the Passenger Protect Program (PPP).

I appreciate the frustration of law-abiding travellers who have names similar to people on aviation security lists, and who experience delays and stigmatization as a result. Our government is working hard to find solutions.

Shortly after taking office, we contacted air carriers to clarify that, under existing regulations, validation of identification is not required for individuals who appear to be under the age of 18.

More recently, as you may know, we tabled Bill C-59, a comprehensive legislative package that will keep Canadians safe while safeguarding rights and freedoms. This legislation takes important steps towards a better redress system by authorizing the government, rather than airlines, to screen passenger information against the no-fly list. It also allows parents to receive confirmation that their child is not on the list, and it specifies that, if the Minister doesn't respond to a request for removal from someone who is listed, their name is removed by default.

Going forward, we will continue working on the technological and regulatory changes needed to further improve the system.

In the interim, the Passenger Protect Inquiries Office (PPIO) we created in 2016 can assist travellers who have experienced difficulties related to aviation security lists. Please feel free to refer your constituents to this office for assistance with their inquiries and concerns. Information related to the PPIO is available online at www.publicsafety.gc.ca/ppio.

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I hope you will find this information useful. Thank you again for sharing your views about the PPP.

Yours sincerely,

A handwritten signature in blue ink, appearing to read 'R. Goodale', written in a cursive style.

The Honourable Ralph Goodale, P.C., M.P.